

Product Release Notice - October 2023

NEW

Primary Care > GPAD Dashboard



The GP Appointments Data (GPAD) Dashboard is to inform users about activity, the historical usage of nationally reported GP appointments and to visualize how primary care is impacted by seasonal pressures.

NHS Digital publishes this information to support winter preparedness and to provide information about some of the activity within primary care. The publication covers historic appointments marked as either attended or did not attend, aggregated at GP Practice level.



GPAD data is supplied nationally and includes appointments with data quality issues (such as no mapped clinician type, no waiting time data etc). As a result, the count of total appointments may be greater than the categorised appointment data.

What do our users think?

“It’s the best tool I’ve seen to pull all of this into a single place.”

-GP & Primary Care Lead

From the ICB point of view:

- Easier to navigate and view trend analysis than the national dashboard.
- Easier to break down into specific place – currently very difficult to do on the national dashboard – much easier on Aristotle Xi.
- Friendly colours.

PCN and GP teams:

- A lot easier to enable conversations within each place to explore differences – mindful that it’s still based on experimental data and shouldn’t be used to compare different practices – use in a formative manner.
- Includes Trend analysis as well.

Patient benefit is from GP’s and PCN’s using this data to think critically about the access they provide and methods to improve it – [National GP improvement programme](#) is the current

- ICB Primary Care Lead

Subsequent tabs in the GPAD Dashboard offers users a more in depth & detailed view of metrics by PCN & Practices.

